



Family practices should strive to meet the needs of patients, families, and communities.

Download the full PMH 2019 vision document at patientsmedicalhome.ca.

THE PATIENT'S MEDICAL HOME (PMH) IS THE VISION FOR THE FUTURE OF FAMILY PRACTICE IN CANADA

A FAMILIAR PLACE THAT MEETS ALL OF YOUR HEALTH CARE NEEDS

The PMH vision ensures that patients and their loved ones are active participants in the shared decision-making process about the care they receive. Ask your family doctor if their practice is a PMH.

THE COLLEGE OF
FAMILY PHYSICIANS
OF CANADA



LE COLLÈGE DES
MÉDECINS DE FAMILLE
DU CANADA



**PATIENT'S
MEDICAL
HOME**

PRINCIPLES OF THE NEW VISION

PMHs are defined by how they provide care:

- A dedicated team of professionals who know your history
- Multiple ways of accessing care
- Convenient connections to other health care settings across the system and in the community
- Opportunities for patients to provide input on the development and functioning of the practice



A VISION THAT WORKS FOR YOU

The benefits of the PMH vision to patients are well researched and documented:

- You will have better access to care and appointments
- You are more likely to be satisfied with the care that you receive
- You will receive more preventive care and better treatment follow-up
- You are less likely to need to visit the ER for non-emergent care

A VISION THAT SUPPORTS YOU AND YOUR FAMILY

Ask your care provider if they are aligned with the principles of the PMH:

- Will I have access to advice and care outside of regular business hours?
- Will your practice help connect me to relevant health and social services?
- Will my feedback be used to inform the development of your practice?



The Patient's Medical Home is a vision created by the College of Family Physicians of Canada (CFPC). The CFPC represents more than 38,000 members. It is the national professional organization responsible for establishing standards for the training, certification, and lifelong education of family physicians and it is the voice of family medicine in Canada.

Contact us at healthpolicy@cfpc.ca with questions and comments.

© 2020 The College of Family Physicians of Canada